

To:

From:
Subject: Re: ECO Insulating Glass - PROBLEMS
Date: 12 August 2017 at 18:53:19 GMT+2
To: Glenn MacEachern <glenn@ecoglass.ca>

Dear Glenn,

It's now more than a month without any info about the inspection ??????

kind regards,

On 11 Jul 2017, at 15:07, Glenn MacEachern <glenn@ecoglass.ca> wrote:

Hel [REDACTED]
Just to advise that we should have more info for you soon – if not this week then early next .
Regards
Glenn

From:
Sent: July-03-17 8:07 AM
To: Glenn MacEachern; Mary Westerterp
Subject: ECO Insulating Glass - PROBLEMS

Dear Glenn,

I was wondering how the inspection and analysis of the kit used by ECO Glass is progressing?

I would like to have all glass replaced before winter starts in Holland, this is to insure that no injuries will take place because of imploding glass and loss of heat because of the malfunctioning of the insulating glass.

You need to realize that taking out all glass cleaning the window bars and frames and placing the new glass and painting the windows is a huge job and it will not be easy for you to find a company in Europe that is willing to do this.

kind regards,

On 7 Jun 2017, at 13:42, Glenn MacEachern <glenn@ecoglass.ca> wrote:

In regards to your e-mail of 20 minutes agoyou should have received this info from Mary yesterday .
Pick up should be done today according to this .
Glenn

Glenn MacEachern

Vice President - Sales

ECO Insulating Glass Inc .,

1416 Bonhill Road , Mississauga , ON . L5T 1L3

Phone 1-866-331-8235

Fax: 905-564-1814

Cell: 647-225-0781

www.ecoglass.ca

From: Mary Westerterp [<mailto:mary@ecoglass.ca>]

Sent: June-06-17 8:19 AM

To:

Subject: RE: UPS Pick up

Good Morning,

I was able to reach UPS International at 01131 205040500, I spoke to Diane.

The pickup will be made June 7, 2017 between 9-6.

The Collection Request # is 2945C19A90M, I gave the [REDACTED] p [REDACTED] (email).

Please advise if any of this information is incorrect!

Let's hope this works.

Dank je

Mary Westerterp

Office Manager

mary@ecoglass.ca

Saving the world One Window at a time

ECO Insulating Glass Inc.

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📍 1416 Bonhill Road Mississauga, Ontario L5T 1L3

P please consider the environment before printing this email

From: glenn@ecoglass.ca [<mailto:glenn@ecoglass.ca>]

Sent: Monday, June 05, 2017 9:31 AM

To:

Cc: Mary Westerterp

Subject: Re: UPS Pick up

Good morn [REDACTED]

UPS are indicating that they have been unable to reach you on numerous occasions to confirm a time for pick up .

In a last ditch effort to use them (we don't have too many options) we need you to initiate a call to UPS ([9002255877](tel:9002255877)) to arrange the pick up. I believe you have our UPS acct # / bill of lading # from previous communications - if not please contact Marv (Westerterp) as cc'd here. as I'm travelling

this week with limited internet connection.

Sorry to dump this in to your lap but we're obviously not having success with it from our side / distance .

Glenn

----- Original message-----

From:

Date: Thu, Jun 1, 2017 5:14 PM

To: glenn@ecoglass.ca;

Cc:

Subject:Re: UPS Pick up

Dear Glenn,

Sorry but that is not working with UPS can you find an other way to collect the parcel!

size is 80x55x12 cm 8 KG

To collect from the adres down below phone number

kind regards,

On 1 Jun 2017, at 22:00, Glenn MacEachern <glenn@ecoglass.ca> wrote:



It should be all organized from our side but just in case it's not

Our UPS # is :

Canadian is 676Y65 (I had one document showing this as 676465 just in case there's a discrepancy)

U.S. [0003113142](#)

I believe it goes through the Canadian #

Thanks

Glenn

From:

Sent: June-01-17 9:12 AM

To: glenn@ecoglass.ca

Subject: Re: UPS Pick up

Dear Glenn,

We need your UPS client number to organise the shipment ?

kind regards,

On 30 May 2017, at 15:21, Glenn MacEachern <glenn@ecoglass.ca> wrote:

– Please see response below from my office manager .
Perhaps it would be better if you placed the call to UPS to arrange a mutually agreeable time for them to pick up / and provide them with your appropriate phone #'s ?
Appreciate it .Let me know please if this doesn't work out .
Glenn

Glenn MacEachern

Vice President - Sales
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From: Mary Westerterp [<mailto:mary@ecoglass.ca>]

Sent: May-30-17 9:01 AM

To: glenn@ecoglass.ca

Subject: RE: Pick up in Netherlands

Glenn,

UPS just called here and they have tried to call to arrange pick up on May 23,25,26,29th These are the numbers they have ~~XXXXX~~
They have received no answer on both numbers.
The case number is [1-59815010681](tel:1-59815010681) and UPS phone number is [1-800-742-5877](tel:1-800-742-5877)
They can call and make the arrangements.

Thanks,
Mary